



# MAC AMBULANCE

————— Your Emergency Our Priority —————



## My Aged Care

(770083-P)

# Introduction to MAC AMBULANCE

Established in December 2022 MAC Ambulance provides quality, timely medical transportation services with empathy and care. Our experienced employees are available 24/7 to talk to you. They can arrange medical transport home for patients within the shortest time possible.



We have the ability to suit the needs of every patient – from short distance transfers to long-distance and international transfers and also providing standby medical emergency service during events.

We understand the importance of ambulance transfers and the impact that they can have on patients and relatives – our aim is to act with promptness and efficiency in all situations.

We pride ourselves on providing excellent service to all our customers from the moment you call and speak to our office staff right up to when you meet the crew for your journey.

We aim to be a leader in both domestic and international medical transportation. We are owned and operated by medical professionals with over 30 years of experience in patient care and emergency case.



Please call our office and speak to any of our office staff who will happily answer any queries you have about our service.

# Services by MAC Ambulance

- **Ambulance Services**
  - Emergency & Local Transfer
  - International Transfer
  - Standby Event/ Function
  - On-site Medical Standby
- **Private Nurse & Home-Nursing**
- **Air Ambulance Service**
  - Arranging of Air Ambulance Service
- **Medical Consultation**
- **Transportation of Covid-19 Patients**
- **Covid-19 Swab test (RT-PCR) and (RTK)**
- **Nursing Home placement**

# Additional Company Information

## Types of Services:

Emergency Medical Services, Ground Ambulance Transportation and Non-Emergency Medical Transportation

## Credentials:

EMT-Basic, EMT-Intermediates, and EMT-Paramedics certified by the State of Ministry of Health Malaysia (Kementerian Kesihatan Malaysia) and CPR Instructors

## Experienced, Professionally Qualified Staff:

In MAC AMBULANCE, the drivers and paramedics work together to ensure a continuous chain of survival for our patients. We believe in continually training our staff to equip them with up-to-day skills necessary for managing medical emergencies.

Every ambulance team comprises of a Driver and a Paramedic. MAC Ambulance drivers and medics are qualified personnel with either Paramedic level 1, 2, or 3

# CORPORATE PROFILES

It is not common knowledge, the term ambulance comes from the Latin word "ambulance" meaning "the walk" or "move about" which is reference to early medical care where patients were moved by lifting or wheeling

## Emergency Ambulance Service

This is the most basic form of ambulance service offered by our company. It is almost identical to the service provided by Government Ambulance Service and NGO Service providers. The only difference is in the "Response Time", MAC Ambulance strives to response faster than any other Ambulance Service Provider.

However, this fast response service is only available for selected locations only due to "Response Time" limitation. For now, the service is available at these locations only:-

Klang and Surrounding Area - Ambulance is dispatched from our Main Office in Jalan Taman 7/6, PJS 7, Petaling Jaya, Selangor D.E.

## On-Site Medical Standby

Aside from event standby service, we also provide contract based On-site Medical Standby Service for all types of Industrial and Construction Site.

It is our firm belief that SAFETY is MORE important than CONVENIENCE. Failure to prepare means you are prepared to fail.

Kindly contact our company for more information on this service. Be assured that our service is highly customization and can be customized to suit your internal needs.

## + Medical Transfer Service

We provide emergency and non-emergency medical transfer service to any locations throughout Peninsular Malaysia. Upon request, we will equip our ambulance with the relevant life-support equipment which would assist the patient during the transfer. Please refer to the Medical Equipment's list for our ambulance equipment. Our staff are trained with basic life support training and can perform Cardio Pulmonary Resuscitation.

Through this service we would be able to provide: -

- Home to Government Hospital / Private Medical Centre Transfer Service and vice versa
- Government Hospital to Private Medical Centre Transfer Service and vice versa
- International Medical Transfer Service (Flight, Ferry, and Roadways)
- Other Medical Transfer Services

## + Ambulance Standby Service

This service is aimed to help the organizer, and/or owner of an establishment provide emergency medical care/ first aid/ medical transfer during events held by them. MAC Ambulance upon client request or as required on a contractual basis will provide ambulance and medical crew coverage in the case of any unforeseen medical emergency at the designated locations during the events. We will set up and prepare an advanced first aid base and provide emergency medical transportation to the nearest medical centre.

We have the ability to cater for: -

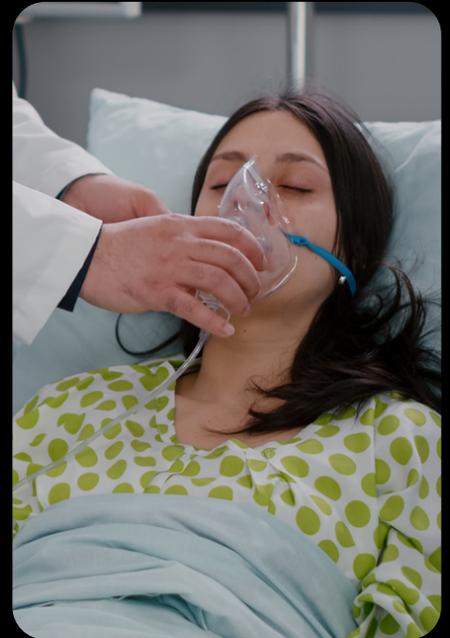
- Formal and Informal Functions
  - Sports, Family Day, and Extreme Sports Event
  - Construction Site Standby
  - Other types of Function and Events
- 

## + Covid19 Swab test

## + Equipment Rentals

Rent a large range of medical equipment including:

- Oxygen Rental
- Wheelchair Rental
- Hospital Bed Rental
- Respiratory Therapy
- Physiotherapy Therapy



# CORPORATE PROFILES

## Our Mission & Vision

### + Our Mission

- Provision of client centered solutions employing innovative and cost effective approaches while maintaining global standards.

### + Our Vision

- MAC Ambulance aims to be recognized as:
- To be the leading Medical Assistance Company in Malaysia
- A comprehensive Ambulance & Medical Service Provider.
- Practical Ambulance & Medical Service Provider in any situation.
- A partner of choice for our clients by:
  - Adding value to their projects
  - Being worthy of their confidence by remaining accountable for our actions
  - Delivering services based on real needs

## + Our philosophy

- Clients: We believe that in order to succeed we must contribute to the success of our clients
- Staff: Our performance and abilities are only as good as the staff we are able to attract, develop and retain
- Technology: A cornerstone of our philosophy is to embrace new concept, technologies and methodologies to advantage of our clients and our business
- Growth: It is our view that growth of our business must be in response to the requirements of clients

## + Our objectives

- Raising the quality of care and effectiveness of ambulance service for patients through continuous human capital improvement.
- To respond rapidly to any request for assistance in provision of Ambulance based Services.
- To provide specialized transport facility to move people requiring immediate medical attention.
- To provide services for specialized medical and / or transport skills necessary for the provision of pre-hospital care to all our customers.
- To foster the public awareness and education in the importance and needs of First Aid.

# Corporate Information

## Company Name

MAC Ambulance

## ROC Registration #: (770 083-P)

## Main Office Address

MAC AMBULANCE

No.27, Jalan Taman 7/6,  
PJS 7, 46050 Petaling Jaya,  
Selangor Darul Ehsan.

## Business Contact Details

Hotline : +6(011) 6131 3801 (Call/SMS/WhatsApp)

Office : +6(03) XXX XXXX

Email : myagedcare.amb@gmail.com

Website : MACambulance.business.site

Facebook : www.facebook.com/.....

## Banking Information

PUBLIC Bank

XXXXXXXXXXXXXXXXXX Branch

Current Account Number: 3192 0819 15

## Nature of Business / Core Services

- Ambulance Services:
- Emergency, Local Transfer, International Transfer, Standby Event / Function, On-site Medical Standby.
- Private Home Nurse.
- Medical Consultant.
- Procedure such as: Dressing, CBD, Ryles tube and etc.
- Covid19 swab test (RT-PCR and RTK)
- Transportation of Covid19 patients
- Nursing Home placement